



## **Merchant Questionnaire**

Date:

Business Name:

Address:

Owner(s):

Owner Cell:

Owner Email:

# of Locations:

# of Terminals:

Name of Terminal/POS/Gateway/Ecom:

Rent/Lease/Own Terminals:

Date and Term of Lease:

Date and Term of MPA:

Current Pricing Model:

Understands Pricing Model:

Current Processor:

Current Processor Agent:

Current V/M/D Rate:

V/M/D Volume:

AMEX Rate:

Amex Volume:

EMV-PCI Compliant:

Total Monthly Fee:

Like about equipment:

Change about equipment:

Like about Processor:

Change about Processor:

Scale 1 to 10 how would rate;

- Customer Service & Hrs.:
- Tech Support & Hrs.:
- Pricing:
- Data Security:
- Education:
- Additional Products/Services:

What is most important to your business about CC processing:

What is the one thing that would make you change processors:

Special Notes:

